

Environmental Policy

Palmerston Veterinary Group, part of the Linnaeus Group, offers a range of high-quality veterinary services for small animals via our practice situated in [Buckhurst Hill](#), [Hornchurch](#), [Walthamstow](#) and [Woodford Green](#).

Palmerston Veterinary group was set up in 1986, with our first location in Buckhurst Hill. Since then, we have 3 locations across Essex and a practice in Walthamstow.

At our practice, our team works hard to provide friendly, knowledgeable support to pet owners, while maintaining the very highest standards in patient care and client service.

Our core environmental impacts are Climate Change, Waste Management and Responsible Pharmaceutical and Chemical Stewardship.

We acknowledge that our operations have an effect on the environment and our ambition is to continually improve by:

- Accessing sustainability-focused forums and training
- Monitoring key resources such as electricity, gas, water, anaesthetic gases and transport, and setting reduction targets
- Calculating a Scope 1, 2 and partial Scope 3 carbon footprint, and setting an annual reduction target
- Using sustainability performance metrics to drive change
- Supporting sustainable transport options and healthy lifestyles for our Associates
- Carrying out One Health projects
- Improved resource management including sustainable procurement choices and waste management plans
- Providing our clients support on preventative care strategies
- Accepting returns of unused or out-of-date veterinary medicines to our practices
- Being compliant with applicable environmental regulations and meeting our clients' expectations.

Palmerston Veterinary Group are committed to reducing their environmental impact through a journey of continual improvement by being members of the Investors in the Environment accreditation scheme. Our practice is registered on the [iIE Green Directory](#).

Sarah Cook and Natalie White are our Sustainability Leads and have designated responsibilities for the day-to-day implementation of this policy.

We communicate this policy to our Associates, ensuring that they are provided with training to increase awareness of environmental matters and opportunities to make changes.

We make this policy available to our clients through our practice website and we welcome ideas or questions from clients via our Client Care teams.

For further questions on Linnaeus Sustainability, please contact sustainability@linnaeusgroup.co.uk or go to the website at <https://www.linnaeusgroup.co.uk/about-us/sustainability> for more information.

Name: Sarah Cook

Position: Investors in the Environment Lead for Palmerston Veterinary Group

Date: 22/01/2025

Name: Natalie White

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Date: 22/01/2025